* This message is being sent to all ED Facts Submitters and CSPR Coordinators- also available online at www.ed.gov/edfacts/support.html *

Reminder: CSPR Part II Deadline is 2/18/2011

As a reminder, SY 2009-10 CSPR Part II is open through 5:00 PM EST on Friday, February 18, 2011. In order to comply with that certification deadline, all ESS files used to populate the CSPR must be submitted by 5:00 PM EST the previous day, February 17.

LEA Level IDEA Reports Released in ERS

ED has developed five LEA level Exiting reports, five LEA level Discipline reports, and three LEA level Personnel reports as data quality tools for state use.

The LEA level Exiting reports can be found at: Office of Special Education Programs (OSEP) Reports > OSEP Exiting Reports.

The LEA level Personnel reports can be found at: Office of Special Education Programs (OSEP) Reports > OSEP Personnel Reports.

The LEA level Discipline reports can be found at: Office of Special Education Programs (OSEP) Reports > OSEP Discipline Reports.

These reports mirror the SEA level Exiting, Discipline, and Personnel reports. States can distinguish the SEA reports from the LEA reports by the "L" in the short name. For example, OSEP002 refers to the SEA Report and OSEP002L refers to the LEA report.

States can run these reports to examine the data for an individual LEA, as well as data for all the LEAs in the state. Users can click on the link "Select All" on the prompt page to run the report for all LEAs. In the Select All case, the report will aggregate the counts across all LEAs and you can compare the aggregated LEA counts to the SEA report counts. The LEA reports will be available for use in ERS by the end of the week.

Webinar Materials from 2/9/2011 EMAPS SSP R4 and ERS LEAD018 Training

This webinar provided an explanation of the new method for updating SY2010-11 file submission status in EMAPS along with a related explanation of the new LEAD018 report.

States who missed the webinar are encouraged to view it via the audio/video recording posted at this link:

http://www.mediafire.com/?qj23bo1qvx6mui8

The PowerPoint presentation from the webinar is posted at this link:

http://www.mediafire.com/?211rxp74wjb73g1

State Questions & Answers from the meeting will be distributed to states as soon as available.

Reminder: Register for PSC Online Meeting with States - Includes an Overview of SY 2010-11 File Specification Changes

February's PSC meeting will include a special discussion on file specification changes for SY 2010-11.

The purpose of this online meeting is to convey what states need to know about using ED*Facts* effectively including an update on PSC support, insight into recent state issues/solutions, what is on the horizon for ED*Facts* users, and the opportunity to pose questions to PSC and PIMS management. Please keep your questions related to issues of general interest to all the states.

Webinar Date: Tuesday, February 15, 2011, from 3:00 – 4:00 PM EST

Please register using the following link:

https://www1.gotomeeting.com/register/940564600

After registering, you will receive a confirmation email containing the toll-free phone number and website link for joining the Webinar.

Upcoming Due Dates and Reminder to Update SSP as Necessary

2/17/2011 in ESS - CSPR Part II Files

N/X036 Title I Part A TAS Services

N/X037 Title I Part A SWP/TAS Participation

N/X054 MEP Students Served - 12 Months

N/X065 Federally Funded Staff

N/X113 N or D Academic Achievement – State Agency

N/X119 N or D Participation – State Agency

N/X123 MEP Students Served - Regular School Year

N/X124 MEP Students Served - Summer/Intersession

N/X125 N or D Academic Achievement -LEA

N/X127 N or D Participation - LEA

N/X134 Title I Part A Participation

N/X135 N or D Long Term

N/X145 MEP Services

2/28/2011 - Other SY 2009-10 Files Due (used by Office of Safe and Drug-Free Schools)

N/X030 Discipline Incidents

N/X136 Students Disciplined

NOTE: When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed. LEAD015 in ERS will calculate timeliness and completeness based on the established due date (or due date + 7 days beginning with SY2009-10 files due September 30). See TIP0002 for more information.

EDFacts System Status

This is to provide the current status of the EDEN Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 912

Files Processed: 554 (44 superseded, 297 had errors) Average File Processing Time: 32 minutes, 50 seconds

Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

New Issues Affecting Multiple SEAs

- ERS: A user contacted PSC to point out that the LEAD015 report and the EDFacts
 Calendar have different dates listed as the due date for submission of the SY 2009-10,
 N/X136 Students Disciplined file. Status: The EDFacts Calendar date is correct.
 Escalated to the development team to correct the ERS LEAD015 due date for N/X136 to be
 February 28, 2011.
- 2. EMAPS: Multiple states are reporting significant latency (system delays) in EMAPS SSP when attempting to access SY2010-11 submission sheets for editing. Lag times have been reported up to an hour resulting in state sessions to time out or cause users to give up on the process only to return later and receive the same issue. This lag time is preventing states from updating their planned file submissions and file status. PSC has not had success with basic trouble shooting tactics in assisting states with access to their submission sheets. This is reported to affect both SY2009-10 and SY2010-11 files in SSP. Status: Escalated to the development team as High priority for troubleshooting and resolution.
- 3. EMAPS: State reports the inability to change the status of files for the SY 2009-10 January-December 2011 state submission sheet. The user saves N/X040 SCH as Ready for ED Use, then after saving and re-entering the process, the field reverts to Data in ESS. Status: Escalated to the development team for resolution—this issue appears to be limited to the SCH level N/X040 file only.

New or Updated Knowledgebase Articles

None this week

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 12.43 days
Tickets not requiring escalation: 0.76 days
Response time to e-mail inquiries: 0.09 hours

Thank you, PSC

EDFacts Partner Support Center

Telephone: 877-457-3336 (877-HLP-EDEN)

Fax: 888-329-3336 (888-FAX-EDEN) TTY/TDD: 888-403-3336 (888-403-EDEN)

EDEN SS@ed.gov

www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: <u>Paul Johnson</u>